



Welcome

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Bienvenue

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Bienvenidos

Chào mừng

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**Organization Overview:** South Vancouver Neighbourhood House (SVNH) is a community service agency and charitable organization serving South Vancouver since 1977. As a neighbourhood house, we work toward improving the quality of both community and family life. We offer activities and services for seniors, adults, families, youth, and children, which are determined by the needs and interests of the people living in our community. Each year, nearly 3,000 individuals participate in our programs, which are run in partnership with over 600 volunteers who donate more than 30,000 hours of their time.

**Vision:** Everyone in South Vancouver lives in a healthy and engaged community.

**Mission:** SVNH plays a leadership role in building healthy and engaged neighbourhoods in South Vancouver by connecting people and strengthening their capacity to create change.

## Volunteer Role Description

**Volunteer Role: Friendly Visitor**

**Program/Project: Better at Home**

**Objectives:**

- To improve the quality of life for seniors living in South Vancouver
- To help seniors live independently in their own homes by reducing social isolation and keeping them connected to their community

**Key Responsibilities:**

- Visit seniors on a weekly or bi weekly basis in their home (as agreed)
- Stay for one or two hours as needed
- Provide a friendly, listening ear
- Respect confidentiality
- Report any incidents and emergencies immediately to program coordinator

**Qualifications:**

- Excellent communication skills
- Reliable and punctual
- Empathic, compassionate and non-judgmental
- Sensitivity towards seniors and people from diverse cultures
- Additional languages are an asset

**Schedule:** Flexible

**Time Commitment:** Able to commit to a minimum of 6 months

**Benefits to Volunteer:** The opportunity to share your knowledge with and engage with a not-for-profit social service organization, and to contribute to your community in a significant way. We will provide a Certificate of Appreciation for your community service.

**For more information,** contact Jeannie Furmanek at jeannie@southvan.org.



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Building Better Neighbourhoods Together Since 1977