



ASSOCIATION OF
NEIGHBOURHOOD
HOUSES BC

120th ANHBC ANNUAL REPORT 2013-2014

ALEXANDRA NH • CEDAR COTTAGE NH
• FROG HOLLOW NH • GORDON NH
KITSILANO NH • MOUNT PLEASANT NH
SASAMAT OC • SOUTH VANCOUVER NH
CENTRAL SERVICES

MESSAGE FROM THE PRESIDENT AND CEO

ANHBC turned 120 in 2014! A lot has changed since 1894 when the Alexandra Orphanage was founded. A virtual explosion of people and diversity has taken place in BC. Our seven Neighbourhood Houses and Outdoor Centre have kept pace with change while maintaining our core values of welcome, inclusion and social justice. We are still going and growing strong.

Through a combination of social enterprise, the generous support of donors and government grants and service contracts, ANHBC's operating budget has increased in each of the past ten years. We were helped immeasurably by our volunteers, who clocked over 50,000 hours of service this past year.

In 2013-2014, ANHBC welcomed our neighbours in through our doors more than 100,000 times! One third of those visits were made by children between the ages of two and 18 years old. We have quietly become one of the largest non-profit providers of childcare and services to older adults in Vancouver. Stories of success experienced throughout the organization over the last year are found in the short reports that follow.

ANHBC was honoured to host the annual conference of the International Federation of Settlements and Neighbourhood Centres (IFS), **INSPIRE**, in Vancouver in June 2014. Although the event itself was held in the 2014-2015 fiscal year, the bulk of the work took place during the year we are reporting on.

Inspire brought 300 leaders and "change makers" from 17 countries around the world together. The event was very successful thanks to the collaboration and support of many people and organizations that are instrumental in building the Neighbourhood House movement.

We had a change in leadership this year with the departure of Mamie Hutt-Temoana, who left to pursue a new career. We welcomed Deb Bryant, Chief Executive Officer to our team in June 2014. Deb looks forward to working under the leadership of the ANHBC Board of Directors and supporting her Senior Management Team and Staff to move forward on our Strategic Plan and Vision.



Darlene Dean
ANHBC President



Deb Bryant
ANHBC CEO

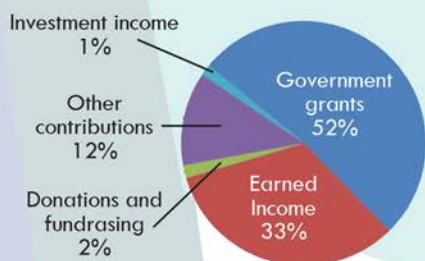
FINANCIAL REPORT

Operating Revenue	2014	2013
Province of British Columbia	7,021,838	6,612,563
Earned income	6,040,891	5,677,947
Federal government	760,226	1,296,358
United Way	1,036,577	987,798
Other contributions and miscellaneous income	1,247,092	1,008,027
Gaming	775,300	731,800
City of Vancouver	1,018,780	796,707
Donations and fund raising	312,350	376,520
Investment income	267,489	245,699
	18,480,543	17,733,419

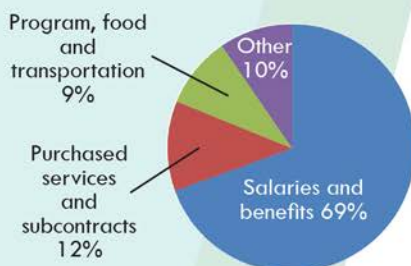
Operating Expenses		
Salaries and benefits	12,460,158	11,931,555
Purchased services and subcontracts	2,098,575	2,098,736
Program, food and transportation	1,668,688	1,422,460
Building occupancy	958,552	1,020,384
Other expenses	413,120	488,669
Office expenses	340,135	331,995
	17,939,228	17,293,799

Excess Of Revenue Over Expenses		
From Operations	541,315	439,620
Amortization of deferred capital contributions	301,272	300,155
Amortization	(512,371)	(520,665)
Unrealized gain (loss) on investments	315,274	100,302
EXCESS OF REVENUE OVER EXPENSES	645,490	319,412

REVENUE



EXPENSES



Note: Audited financial statements are available at ANHBC Central Services upon request.
Auditors: Deloitte & Touche

BOARD OF DIRECTORS 2013-2014

President: Darlene Dean

Vice President: Sean Lauer

Secretary: Kate Dunford

Members at Large: Anne Katrichak, Terry Stanway, Mandeep Mann, Wazi Dlamini-Kapenda

Directors Neighbourhood House / SOC representatives: Anjani Singh (SVNH), Darryl Wong (FHNH), Jean McKendry (Alex NH), Jonathan Hoyles (KNH), Laura Hill (GNH), Sarah Farina (MPNH), Sarah Martin Sittrop (CCNH), Sue Melnychuk (SOC).

THANK YOU

The support of our funders and sponsors enables ANHBC to successfully provide programs and services throughout the year. ANHBC would like to acknowledge the continued commitments of the following contributors



vancouver
foundation



Canada 

We acknowledge the financial assistance of the Province of British Columbia.



ASSOCIATION OF
NEIGHBOURHOOD HOUSES BC

203-3102 Main St., Vancouver, BC V5T 3G7 | P 604.875.9111 | F 604.875.1256 | anhbc.org

1 ALEXANDRA NH

2916 McBride Avenue
Crescent Beach, BC V4A 3G2
604 535 0015
alexhouse.net

The Alexandra Neighbourhood House site in Crescent Beach, South Surrey was established as a camp for children in need in 1916. This past year was remarkable beginning with confirmation from Investors Group of their partnership on the Longhouse Extreme Makeover project. The project brought together over 130 volunteers and 40 businesses. Thanks to the contributors, including the volunteer steering committee and the Alexandra Foundation, the results surpassed what the Alex NH team imagined. This project laid the foundation for future social enterprise activities. Vancity Community Foundation awarded a grant for a business plan to create a sustainable approach to maintaining their physical site, while meeting growing needs.

Executive Director: Penny Bradley



2 CEDAR COTTAGE NH

4065 Victoria Drive
Vancouver, BC V5N 4M9
604 874 4231
cedarcottage.org

Cedar Cottage Neighbourhood House is located in the heart of the Kensington-Cedar Cottage Community. Since 1950, Cedar Cottage has been a neighbour, a partner, a learner and a leader working to build a strong local community. A highlight this year: Cedar Cottage launched the Summer Youth Projects Program. Local youth were invited to apply for paid internship position to lead and develop ideas for "mission driven" neighbourhood projects. Ten projects were approved including Bike Safety, Healthy Living, Green Clean Up and Youth and Social Justice. Over 150 participants spent the summer under the direction of 10 youth leaders in this great program.

Executive Director: Donna Chang



3. CENTRAL SERVICES

203-3102 Main Street
Vancouver, BC V5T 3G7
604 875 9111
anhbc.org

ANHBC operates seven neighbourhood houses and an outdoor centre. Together we work to make neighbourhoods better places in which to live. Our goal is to enable people to enhance their lives and strengthen their communities and our challenge is to work with communities to develop innovative programs and services that meet the changing needs of a diverse population. We are proud to have served and built stronger communities over the past 120 years and we're eager to lead, learn and grow together in the years ahead.

Chief Executive Officer: Deb Bryant
Chief Financial Officer: Tarunjeet Bhatia
Human Resources Director: Lily Chen



4 FROG HOLLOW NH

2131 Renfrew Street
Vancouver, BC V5M 4M5
604 251 1225
frog hollow.bc.ca

Frog Hollow Neighbourhood House brings people together in a safe, inviting and stimulating environment where everyone is included and each member can contribute. FHNH enhances families' lives from babies to seniors. A leader in child care, programs for parents with young children, and high school youth in Vancouver, the House offers programs in leadership, building community capacity as well as intergenerational and settlement programs. Some program highlights include: Reggio Emilia-Inspired Child Care Programs, Building a Safer Environment (BASE) Youth Program, Families Branching Out-Family Support Program, Drive Youth Employment Centre, Pumpkin Patch Halloween Festival.

Executive Director: Gary Dobbin

5 GORDON NH

1019 Broughton Street
Vancouver, BC V6G 2A7
604 683 2554
gordonhouse.org

Gordon Neighbourhood House has served as a community hub in Vancouver's West End since 1942. GNH has a history of working alongside friends and neighbours to facilitate connection, engagement and collaboration while seizing opportunities for community development. This year, GNH held the first annual West End Food Festival as part of a continuing focus on food access. The festival united the community and several partner organizations to celebrate, explore and learn about food systems and the positive changes that can be affected through collective effort.

Executive Director: Paul Taylor

6 KITSILANO NH

2325 West 7th Avenue
Vancouver, BC, V6K 1Y4
604 736 3588
kits house.org

Kitsilano Neighbourhood House has served West Side communities since 1976. In this past year, the volunteers, staff and supporters accomplished some remarkable achievements, notably the near completion of the re-development of the 7th and Vine site. To raise funds, Kits House created the "Help Build the Heart of Our Community" campaign. This included a touching series of posters and videos where community members share how Kits House has worked for them. Themes are providing affordable housing, supporting participation, responding to community need, reducing isolation and building connections.

Executive Director: Catherine Leach



7 MOUNT PLEASANT NH

800 East Broadway
Vancouver, BC V5T 1Y1
604 879 8208
mpnh.org

Since 1976 Mount Pleasant Neighbourhood House has been connecting neighbours and building the community in the vibrant East Vancouver neighbourhood of Mount Pleasant. Working in partnership with residents, agencies and businesses to create innovative programs and services, MPNH offers a safe, supportive and inclusive environment. Program and service highlights this year include: Cities for Seniors Research Partnership; Better at Home and Seniors Wellness Programs; Aboriginal Family Programs; Employment and Settlement Programs; Licensed Childcare and Family Resource Programs; Youth and Teen Programs; Leadership Development and IMPACT Mentoring Program; Community Development and Civic Engagement.

Executive Director: Jocelyne Hamel



8 SASAMAT OC

3302 Senkler Road
Belcarra, BC V3H 4S3
604 939 2268
sasamat.org

Established in its current location in 1986, Sasamat Outdoor Centre inspires personal growth and leadership through learning and playing outdoors. This year SOC provided programs and services to over 5,000 people from its stunning location on Sasamat Lake. Program offerings included outdoor education for schools, summer camps for children, youth and families and a venue for a variety of community organizations. A highlight was the inauguration of an off-site day camp program in Belcarra Park Centre.

Executive Director: Bronco Cathcart



9 SOUTH VANCOUVER NH

6470 Victoria Drive
Vancouver, BC V5P 3X7
604 324 6212
southvan.org

South Vancouver Neighbourhood House is a gathering place, service hub and community development leader involving more than 15,000 people per year in the neighbourhood. It has existed at the present location since 1977. Welcoming and engaging people of diverse cultures and ages, SVNH activities lead to a more cohesive and caring community where neighbours befriend and help each other. Five hundred volunteers contribute 26,000 hours of their time to help others and strengthen our neighbourhoods. Highlights among the 200 programs offered include: the Seniors Hub, Entrepreneurs Club, Engaged Immigrant Youth, licensed childcare and early learning, immigrant settlement programs, family support, Neighbourhood Small Grants and food security initiatives.

Executive Director: Karen Larcombe

Connecting Neighbours Since 1894!

The Association of Neighbourhood Houses of BC operates seven neighbourhood houses and an outdoor centre in the Lower Mainland. We share a common mission: to make neighbourhoods better places in which to live. Our goal is to enable people to enhance their lives and strengthen their communities and our challenge is to work with communities to develop innovative programs and services that meet the changing needs of a diverse population.

ANHBC is one of the original members of the International Movement of Neighbourhood Houses and Settlement Centres. We are proud to have served our communities and built stronger communities over the past 120 years. We are eager to continue to serve people of all nationalities, ages, orientations and abilities, and to lead, learn and grow together in the years ahead.

anhbc.org

