



ASSOCIATION OF NEIGHBOURHOOD HOUSES BC

126th Annual Report
2019-2020



ASSOCIATION OF NEIGHBOURHOOD HOUSES BC



Neighbourhood houses are welcoming places where everyone of any age, nationality and ability can attend, participate, lead, and learn through programs, services and community building

The Association of Neighbourhood Houses of BC (ANHBC) oversees eight neighbourhood houses and an outdoor centre, through which we operate more than 300 community-based programs and services reaching over 100,000 people throughout Metro Vancouver.

Through ANHBC, you can build strong, supportive relationships and pursue your passions at welcoming and inclusive sites throughout Metro Vancouver.

When you walk through the doors of our many sites, you'll find unique and vibrant places where people can build their social life through cultural and recreational activities and groups, or improve their personal capacity through camping and outdoor experiences, workshops, courses and employment counselling.

ANHBC is a non-profit organization and a registered charity. Along with operating our neighbourhood houses and camp, we also organize fundraising initiatives, carry out community development projects, support the development of new neighbourhood houses and services, and sponsor the Good Neighbours Awards, an annual event that celebrates the people and organizations who make our work possible.



ASSOCIATION OF NEIGHBOURHOOD HOUSES BC

Vision

Everyone lives in a healthy and engaged community.

Mission

ANHBC plays a leadership role in building healthy and engaged neighbourhoods by connecting people and strengthening their capacity to create change.



Land Acknowledgment

We would like to acknowledge that our houses and camp are situated on the traditional, ancestral and unceded territories of the Coast Salish people including the Musqueam, Squamish, Semiahmoo, Kwantlen, Katzie, Tsleil-Waututh, Kwikwetlem, Tsawwassen and Sto:lo Nations.



ASSOCIATION OF NEIGHBOURHOOD HOUSES BC

We are...

Place-based

We focus on strengthening our neighbourhoods and communities.

Inclusive

We create places where people are welcomed and feel a sense of belonging. We celebrate diversity and treat everyone with respect.

Collaborative

We work together with our neighbours, community members, and partners, achieving success through innovation, creativity, and support for one another.

We value...

Leadership

We are committed to being sector leaders and fostering leadership in staff, volunteers, and participants.

Social justice


We believe social and economic benefits should be distributed for the benefit of all people.



ANHBC in Numbers



- 50 sites in Metro Vancouver
- Over 1,200 licensed childcare spaces
- More than 100,000 people are assisted each year through 300-plus programs and services
- 600 employees, including 175 on a full-time basis
- More than 1,750 volunteers who donate an estimated 100,000 hours of service each year
- Funded by 3 levels of government and by donations



**Neighbourhood
Houses are woven
into the social fabric**

President's Report



In 2019 the Association of Neighbourhood Houses of BC had an opportunity to reflect on its history as it celebrated its 125th anniversary and in 2020 we have the opportunity to look forward to the next 125 years and what they will bring. As we take the first steps on this next journey, we have already begun to experience the tremendous changes that will shape our neighbourhoods for years to come as we address COVID 19 and rally behind anti-racism protests that address the inequities present in our communities, organizations, and society at large.

Our Neighbourhood Houses, and those of independent Houses as well, have demonstrated the importance of grassroots-based organizations who are able to respond to challenging situations with the unique resources and support their community requires. From food security to social justice programs to daycare for essential workers, Neighbourhood Houses have had the ability to adapt and respond to what their community needed. That spirit, and connection to our neighbours, is what will guide us as we develop a new 5-year strategic plan and now, more than ever, is when we need to hear from our members about what that future should look like.

The groundwork for this future has already begun to be laid as we make plans to imagine what the next generation of Neighbourhood Houses will look like and how to transform our current facilities into more inclusive and transformative spaces. We look forward to sharing these plans with you in the very near future!

All of the work that is accomplished each year is only possible through the collective impact of so many diverse groups working together. As the Board of ANHBC, we continue to seek new ways of building on this strength through collaboration with the Community Boards and the senior leadership of the Association. Together, with your support, we look forward to another great year ahead with many new opportunities to serve our communities.

On behalf of the board, I would also like to recognize the exceptional contributions of two board members who are stepping down from the board this year. The first is our past-President, Sue Melnychuk, who has helped guide us through many exciting and challenging projects with care and professionalism over the course of three years as Chair and many more as a Community Board member. The second is Winona Stevens, a director at large, who has contributed so much to our knowledge of the Indigenous lands we operate on and our role – as a board and as an organization – in reconciliation. We are grateful for the tremendous leadership they have brought to our organization and wish them all the best as they embark on their newest adventures.

Darius Maze

ANHBC Board President

A Message on Behalf of the Senior Leadership Team

As I reflect on the past year I am reminded of a quote that a colleague shared with me as I began my journey into Neighbourhood House work –

'It is not a case of one set of people giving something that another set receives; it is a pooling by all of us of the best we know how to share. It is a living and sharing of life.' Anonymous circa 1890.

While the origin of the quote remains unknown, what resonates for me today is the importance of difference. The idea that we are strengthened by our differences, instead of weakened, and that regardless of one's place in society, we are all seen as contributors in the Neighbourhood House movement.

We began this year with new faces, both within our neighbourhoods, and as part of our team. Each person offering a part of themselves that contributed to our understanding of our shared work. We recently said goodbye to colleagues who moved from ANHBC, while welcoming Tulia Castellanos, Executive Director at Mount Pleasant Neighbourhood House, an inspiring addition to our Senior Leadership Team.

There is a fluidness to our approach that strives to meet the emergent needs of our neighbourhoods, learning and adjusting as we go. As place-makers we are tasked to see the world through the eyes of others. It is this unique approach that has strengthened us for more than 125 years.

As a learning organization we recognize the importance of understanding where we have come from, and like the rest of Canada we know we have not always been on the right side of history. This year our Senior Leadership Team has made a commitment to look at our work in light of Truth and Reconciliation, and our role in the oppression of Indigenous people. As neighbourhood houses we are grounded in the settlement movement, which in Canada was anchored on colonizing principles. We must do the hard work of learning our own history and understanding how we continue to benefit from colonization, while working towards decolonizing our practices. Only by doing this work, and making the necessary changes, will we truly be able to walk side by side our Indigenous neighbours.

We end the year with learnings and insight that we hope will guide us in our work with our community. Today, and always, we stand in solidarity with those that are fighting for their rights, and the rights of others.

On behalf of the Senior Leadership Team

Penny Bradley, Acting CEO/ED at Alexandra Neighbourhood House

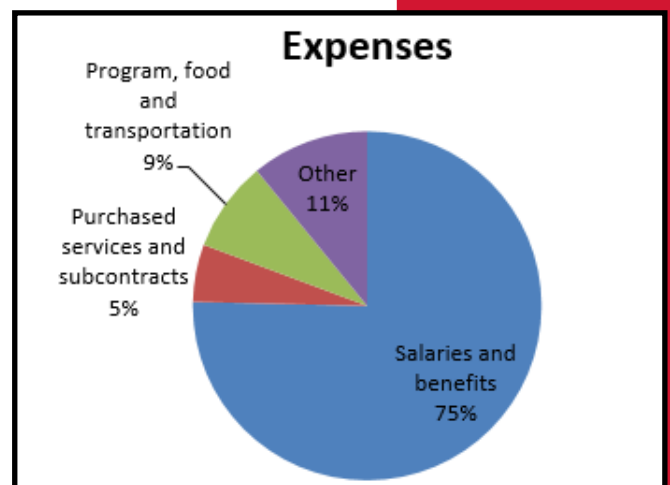
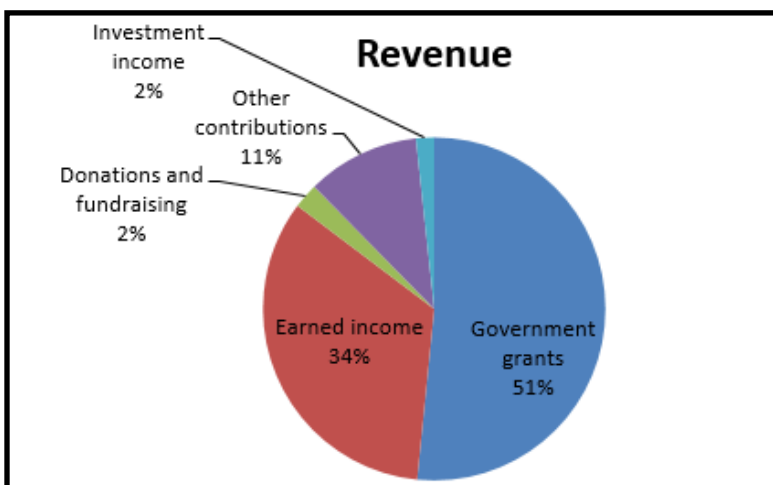


Financial Report

Operating Revenue	2020	2019
Earned income	8,387,441	7,986,570
Province of British Columbia	7,209,942	5,875,685
Federal government	3,406,989	3,250,743
United Way	1,027,476	1,281,947
City of Vancouver	1,541,685	1,405,680
Other contributions and miscellaneous income	1,624,769	1,167,620
Gaming	686,325	712,800
Donations and fund raising	588,330	478,777
Investment income	425,238	397,773
	24,898,195	22,557,595

Operating Expenses	2020	2019
Salaries and benefits	17,784,891	16,162,328
Program, food and transportation	1,983,901	1,647,693
Purchased services and subcontracts	1,257,176	1,314,624
Building occupancy	1,691,695	1,532,705
Other expenses	481,291	492,722
Office expenses	401,478	382,497
	23,600,432	21,532,569

Excess of Revenue over Expenses from Operations	1,297,763	1,025,026
Amortization of deferred capital contributions	616,410	588,680
Amortization	(862,195)	(855,380)
Unrealized gain (loss) on investments	(485,007)	101,592
EXCESS OF REVENUES OVER EXPENSES	\$ 566,971	\$ 859,918



Our Houses & Camp

SASAMAT
OUTDOOR CENTRE



MARPOLE
NEIGHBOURHOOD HOUSE

 Kitsilano
Neighbourhood House
The hub of Vancouver's Westside since 1894

 SOUTH VANCOUVER
NEIGHBOURHOOD
HOUSE

 GORDON
Neighbourhood House



Mount Pleasant
Neighbourhood House

 alexandra
NEIGHBOURHOOD HOUSE



Frog Hollow
NEIGHBOURHOOD HOUSE
Creating Our Community Together



CEDAR COTTAGE
NEIGHBOURHOOD HOUSE



Since 1916 Alexandra Neighbourhood House (Alex NH) has been ‘... contributing to a vibrant, inclusive and caring community’. Offering summer camping programs for over 100 years at our historic Camp Alexandra site in Crescent Beach, Alex NH programs have expanded to meet the needs of the fastest growing city in B.C.

Our community gardens connect local community members, reducing isolation, while strengthening the health and wellness of participants. The youth driven Youth Space project is an innovative approach to meeting the emergent needs of youth, providing opportunities for youth to take on leadership in their own community. Families attend our parent education programs, including the drop in Early Years



l’atelier, while their children can participate in our spring and summer day camps. In recent years childcare emerged as a critical need for families, with Alex NH offering 108 licensed spaces at 2 sites, with school-based childcare being added this year. Our community activities include special events like the Alexandra Festival, Neighbourhood Fun Nights, and Lit Cafés that have grown from the interests of our community members. With expanded offerings to the Cloverdale/Clayton neighbourhoods Alex NH looks forward to widening our reach into Surrey.

We live, work, and play on the traditional, ancestral, unceded territories of the Coast Salish People, locally the Semiahmoo First Nation.

Penny Bradley, Executive Director



CEDAR COTTAGE NEIGHBOURHOOD HOUSE

For 20 years, the Cedar Cottage Board has been discussing expansion or re-building. We know that there is an increasing need for effective neighbourhood house work to help everyone living here to thrive. We believe that our ability to do “upstream” work will require a space that adequately meets our current needs and anticipates future growth. We know it is imperative to soon re-build to ensure that we have a bigger space to welcome frail seniors, to expand child care and to create opportunities for people to learn, participate and receive much needed services. In January 2019 an application was submitted for an infrastructure grant for a new building.

This year, amidst all of the turmoil that has been brought on by COVID-19 and the horrific acts of racism; the staff, volunteers and community board at Cedar Cottage have been steadfast in their commitment to anti-racism, to social justice, to truth and reconciliation and to creating a welcoming community for all. Thank you to all.

Donna Chang, Executive Director





Frog Hollow

NEIGHBOURHOOD HOUSE
Creating Our Community Together

Frog Hollow Neighbourhood House (FHNH) brings people together in a safe, inviting and stimulating environment where everyone is included and each member can contribute. FHNH enhances families' lives from babies to seniors. As a leader in childcare, programs for parents with young children and high school youth in Vancouver, FHNH offers programs in leadership, building community capacity as well as intergenerational and settlement programs. Some program highlights include Reggio Emilia inspired childcare programs, a Learning Centre, Building a Safer Environment (SAFER) Youth Program, Families Branching Out Family Support Program, Drive Youth Employment Centre and the Pumpkin Patch Halloween Festival!

Gary Dobbin, Executive Director





Gordon Neighbourhood House underwent many changes throughout 2019-2020. From staff changes, to funding opportunities, to ongoing community supports.

From staff to volunteers, Gordon Neighbourhood House would not have been able to operate without the support of the community, and our neighbours. Having over 1100 members, the house is always bustling. With new funding opportunities Gordon Neighbourhood House was able to provide early years programming almost daily, often at capacity, to hundreds of families. The lunch program gained a new chef; Chef Amanda has been filling the stomachs of local seniors, serving over 5700 nutritious meals. In addition, we were able to hire two counsellors to increase free counselling services due to the generous support of the Ministry of Mental Health and Addictions.



As we rolled into March programming changes were required to ensure the health and safety of the staff and community. Gordon Neighbourhood House will continue to provide essential services in our community during COVID-19, and we have transitioned programming online when possible. The staff are eager to get back to in-person programming, when it is safe to do so. We are looking forward to what the upcoming year has in store. Let's make it happen, today and tomorrow!

Siobhan Powlowski, Executive Director

Kitsilano Neighbourhood House is constantly developing innovative ways to engage and connect the local community to generate an awesome sense of belonging. This year has provided us with exciting opportunities to do this and we are pleased to have new ways to work with volunteers to sustain our greater community through food and personal services to those in need through to the use of technology for online classes and communications.

We continue to be a safe and exciting place to hang out, even if its in one of virtual sessions. Childcare has continued to grow and we are well recognized for our family focused programs. Our online Yoga sessions for families are well watched on our Youtube channel. We are looking forward to the opening of the Arbutus low income housing that we will be providing.

Allen Smith, Executive Director





MARPOLE NEIGHBOURHOOD HOUSE

What a first year in the life of Marpole Neighbourhood House! We built our team, established and tested programs together with our community members, we strengthened our partnerships, expanded our collaborations with different stakeholders and started our volunteer program. Our family meals and drop-in, seniors focus group and well-being initiatives, and the youth and pre-teen programs have become solid initiatives. We started cultural training and discussions to better and respectfully explore relationships and potential collaborations with the Musqueam people.

We also finished our tenant improvements and went through the construction of MNH's outdoors area that will offer, starting summer 2020, a playground, garden plots, a book exchange, some shade and benches to hang out, and a bbq area. We are extremely happy with and proud of MNH's staff, volunteers and participants, as this has been a very challenging year due to our start up condition, the construction fences that blocked our main entrance, and COVID-19. MNH has built a very solid foundation as it moves into year 2: existing programs, partnerships and collaborations will be strengthen and we'll bring new ones, like art projects, gardening, and initiatives looking at advancing the process of Truth and Reconciliation.

Javier Ojer, Senior Director





Mount Pleasant Neighbourhood House

Mount Pleasant Neighbourhood House has been building a healthy and engaged community since 1976, connecting people from all walks of life, and providing a welcoming space for learning, development, and leadership. We value diversity and inclusion, and advocate for social justice in all aspects of life.

In February 2020, we had a change of leadership, when Jocelyne Hamel stepped down and I took over as Executive Director. During COVID-19, we have kept our members connected, met emergency needs in our community, and adapted all our programs to continue engaging our current and new participants.

In this time of crisis, we thank our staff and funders for showing incredible flexibility. As a result, our House and our community has emerged even more resilient and ready for the challenges ahead of us.

Tulia Castellanos, Executive Director



SASAMAT OUTDOOR CENTRE

Sasamat Outdoor Centre (SOC) has had an incredible 2019-2020 year. SOC hosted countless school groups, community groups and campers over the season, providing meaningful outdoor learning experiences and community building opportunities for thousands from across the Lower Mainland. Looking forward to the next year, SOC is entering a Strategic Planning year and is working to revitalize the existing plan, while adding new directions including a renewed emphasis on environmental stewardship and Truth and Reconciliation. SOC has been significantly impacted by COVID-19, and will be working tirelessly to preserve important programs and infrastructure during this period of interruption. We look forward to when we can welcome everyone back to live, learn and play fully in the outdoors again.

Kristen Hyodo
Executive Director





It has been a busy and rewarding year. South Vancouver Neighbourhood House is proud to announce a new 2020-2023 strategic plan! Creation of the plan included extensive consultation with community members, partners, funders, staff, volunteers and Board members. What came through very clearly when developing the strategic plan is that “South Vancouver” itself needs to be reframed.

The area is comprised of several unique and distinct neighbourhoods, and over the next three years, SVNH commits to recognizing and responding to the unique strengths and qualities of each South Van neighbourhood – Sunset, Victoria-Fraserview, Killarney-Champlain, and the emergent River District. We are committed to creating connected neighbourhoods, while increasing our visibility and ensuring sufficient funding to match community needs. SVNH will pursue these strategic priorities while adhering to our four core values: being collaborative, courageous, equitable, and empowering.



COVID-19 created unexpected challenges in the final quarter of the year. A huge thank you to all of the staff and volunteers at SVNH for being flexible and resilient, and demonstrating a great commitment to the community during this difficult time. Whether through our involvement as a Hub partner for the Safe Seniors Strong Communities initiative, our response to food access issues through an emergency food distribution program and extensive advocacy, or our ability to continue connecting families, youth and seniors through virtual means, this pandemic has truly demonstrated how important neighbourhood houses are and the value we bring to the community. Way to go, SVNH! Way to go, ANHBC!

Zahra Esmail, Executive Director



ASSOCIATION OF
NEIGHBOURHOOD HOUSES BC

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