

Fostering healthy and engaged  
neighbourhoods for 127 years

# 2020 - 2021 ANNUAL REPORT



ASSOCIATION OF  
**NEIGHBOURHOOD HOUSES BC**

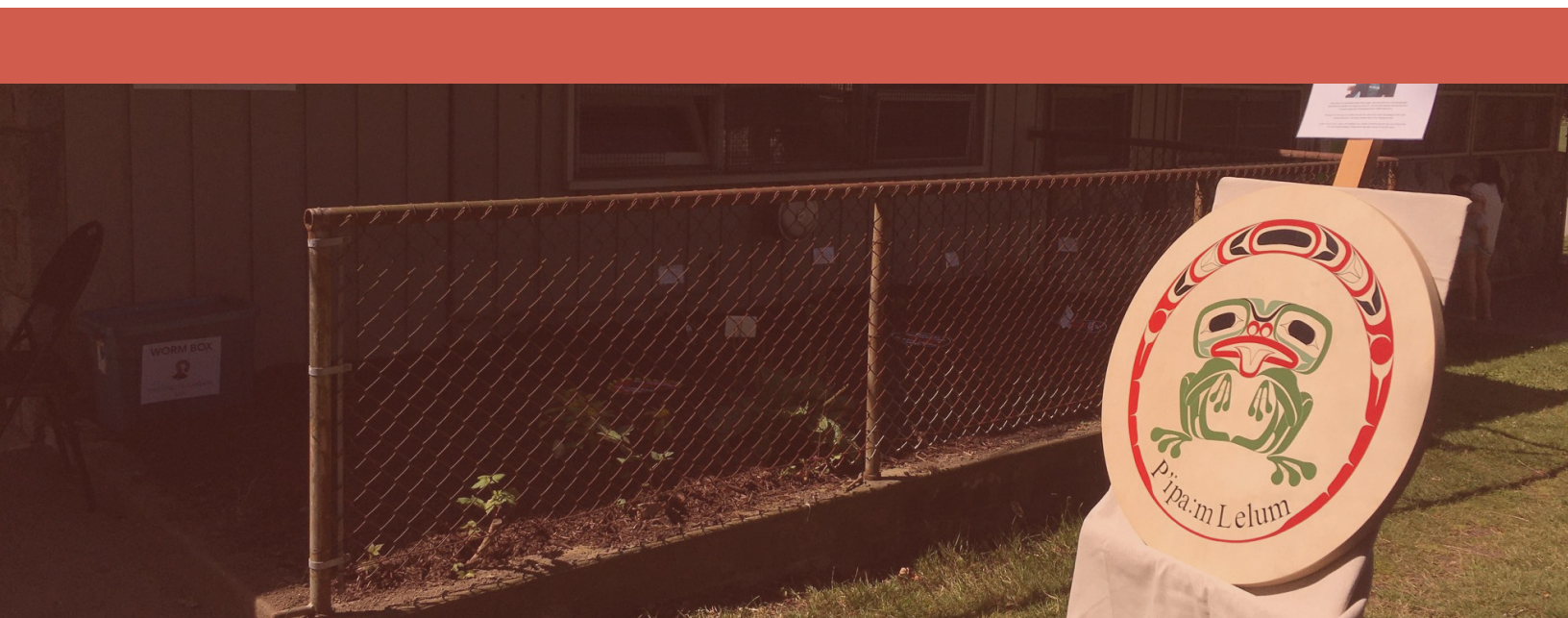
# LAND ACKNOWLEDGEMENT

We acknowledge that our houses and camp are situated on the traditional, ancestral and unceded territories of the Coast Salish people including the Musqueam, Squamish, Semiahmoo, Kwantlen, Tsleil-Waututh, Kwikwetlem, Tsawwassen and Sto:lo Nations.

We are reminded about the importance of acknowledgement and respect with the discovery of 215 children's bodies on the grounds of Kamloops Indian Residential School. The impact of this news was deeply felt across ANHBC - in our houses, camps and in the communities we belong to. There are no words that feel appropriate for the pain and suffering of affected families and their communities and of residential school survivors broadly, particularly when their lives and futures have been so horrifically altered.

And although it isn't enough, our thoughts and hearts are with Tk'emlúps te Secwépemc First Nation, and all Indigenous communities across Canada. We stand in solidarity with you.

As an organization that has navigated over 125 years of Canadian history, we recognize the importance of listening, learning and acting as allies to our community members. We remain committed to looking at our own role in the ongoing oppression of Indigenous people, and to change the practices and policies built from colonization that we settlers continue to benefit from today.







When COVID measures were called for at the closing of our last fiscal year, few of us might have imagined that we'd still be working our way through it – 16 months later. **The weight of the year has been exhausting and yet, our neighbourhood houses and camp have shown incredible commitment, creativity and courage in the face of challenge and uncertainty.** Our programs have stayed active throughout, and when other organizations suspended activities like child care, our centres remained open knowing that many of our neighbours needed us. Not only did programs continue but the year saw advances for the Association of Neighbourhood Houses of BC (ANHBC). Cedar Cottage Neighbourhood House became the largest Canadian recipient of the Investing in Canada Infrastructure Program, initiating the redevelopment of their Neighbourhood House. We launched our Building On Strengths (BOS) project to review our child care systems, operations and structures, with a goal of providing the highest quality programming available in our service areas. And, knowing that COVID recovery and other issues would require every available resource, we implemented a fund development program aimed at supporting each of our leaders across the organization to further meet the needs of communities.



Liz Lougheed Green, CEO

As always, the successes of the year occurred under the governance of a committed group of Board members. We would like to recognize the exceptional contributions of three long-term members who will be stepping down from the Board this year. Naseem Bawa has provided a strong voice at the table, supporting us through important challenges like the updating of our bylaws in 2017 and 2018. As Cedar Cottage representative, Andy Pham took on a key role as Chair of the Project Management Committee for the redevelopment of Cedar Cottage. Finally, Jonathan Hays, South Vancouver representative, played a pivotal role in helping to implement an Association-wide Fund Development Program. Thank you to our ANHBC Board members and also our community boards for their leadership and invaluable contributions to our communities.

The past year has been a difficult one for all British Columbians as we've seen the very real and increasing impacts of food insecurity, isolation, racism and illness on our friends, family and neighbours as a result of COVID-19 and systemic racism. **As we look towards the future and what comes next, ANHBC is already hard at work exploring a new path forward that not only imagines what the future of our communities could look like and how we might achieve it, but one that centers IBPOC voices in our communities and organizations and takes steps towards decolonizing ourselves.**



Darius Maze, President

**The mass grave at the former Kamloops Residential School has added urgency to our commitment to look at our organization's role in the oppression of marginalized communities and to being an anti-racist organization.** While we have a lot of work to do, we believe it is our responsibility to act with honesty, integrity and dedication as we work to transform our thinking, behavior and approaches. We look forward to exploring a new and exciting year ahead filled with many new possibilities for our neighbourhoods and communities. Thank you for the opportunity to do this work alongside, and with, each and every one of you – our members, families, supporters and neighbours.

Sincerely,

**Liz Lougheed Green, CEO**

**Darius Maze, President**





**50** sites in Metro Vancouver

**1191** licensed childcare spaces

**100 000+** people assisted each year

**300+** programs and services

**550** employees, **175** full-time

**1750+** volunteers, **100 000** hrs

Funded by **3** levels of government and by donations

**ANHBC IN NUMBERS**



# FROM OUR EXECUTIVE DIRECTORS







*Q: For people who don't know what neighbourhood houses are, **what would you like them to know about your house?***

"Cedar Cottage Neighbourhood House is a gathering place... **where the community comes together**. As a foundation in all of our work, we believe in our efforts to **help people to thrive, to belong and to participate.**"



Donna Chang

"Alexandra Neighbourhood House is **a place to learn and grow**, where we encourage ourselves to see the world through each other's eyes, in an effort to contribute to a **vibrant, inclusive and caring community.**"



Penny Bradley

"**We walk with you through every chapter of life.** From expectant parents right through to our seniors... we want you to know that you can always come home to Gordon House."



Siobhan Powlowski

"Our House is like that secret garden hiding in plain sight. Mount Pleasant is a **generous, resilient and resourceful community**.... It is alive with people doing what they love and as a result **growing a strong community of neighbors.**"



Tulia Castellanos





Allen Smith

"Kits House is a social hub that creates opportunity to improve our neighbourhood through promoting active living, activism, childcare, social supports, multiple layers of interaction and especially senior's interaction and parenting support."

"When you walk through the doors of South Vancouver Neighbourhood House, you find a unique and vibrant place where people can build their social connections."

"Marpole Neighbourhood House is the newest neighbourhood house in Metro Vancouver!

The community of Marpole is close with a strong sense of identity. At Marpole NH, we try to work to create an extended living room[,] where all sorts of different people can mix and mingle."



Zahra Esmail

"At Frog Hollow Neighbourhood House we not only welcome everyone in our neighbourhood, but we do our best to provide opportunities for people to feel a sense of belonging and caring. Also, we believe in supporting our community members to build the skills and self-confidence to address challenges and opportunities in their lives."



Gary Dobbin

"Sasamat Outdoor Centre is a beautiful centre... that welcomes people into the outdoors for meaningful experiences.... We are all about bringing people together... to learn and develop as both individuals and community..... Similar to the neighbourhood houses, it centers around building community."



Kristen Hyodo

# ON NEWCOMERS

*"I have been able to find support in connecting with community members through Mount Pleasant's Caregivers group, and found great joy in meeting people through the art of letter writing."*

*- Mount Pleasant  
Neighbourhood House  
participant*



I have a 16 month old son. We are new to Canada. When I arrived in Vancouver I felt grateful for this great opportunity that life had given me. At the same time, I was very worried as I knew very few people and had no friends here. The most difficult thing for me was thinking about how to help my son to connect with other children as I don't speak English. One day... I was invited to a Frog Hollow event at a park near my house.... I didn't know what to expect. **The staff, volunteers and other participants welcomed me as if we had been friends for a long time.....** I saw other moms with their little children, just like us. **I realized that there were people of various nationalities and ethnicities...**[.] My son... was so excited to see other children his age. As for many, [Covid- 19] has not allowed us to have physical contact. This has made it hard for children to interact, but it was a great relief to arrive at this wonderful place and to **be able to feel part of a community.**

Currently, my son and I are very happy, because we have found good people, who over time have become our friends. I am so glad that my son has more people who love and support him. **We are incredibly grateful to have such good leaders in our Neighborhood House who look out for us....** We have begun to feel at HOME.

**- Sandra, on Frog Hollow Neighbourhood House**



*Q: What makes your neighbourhood house **unique**?*

We operated an alternate school, a homemakers program and a police storefront. So very special to us is the 25+ years where we worked alongside the Urban Indigenous people to host the Mother's Day Pow Wow.

**CEDAR COTTAGE**



Neighbourhood houses grow.... We have hosted and grown grassroots activities like the Youth Space.... We meet the emergent needs of our community through developing activities and programs like child care. We engage our community through special events like our Alexandra Festival.

**ALEXANDRA NH**



We're in the West End..... It's a place that is splitting at the seams with grit, history, character, self-expression, and soul. It's a complicated, beautiful, and completely incomparable neighborhood - and we are right at the heart of it all. Literally.

**GORDON HOUSE**



We are... a neighbourhood in constant change with an extremely diverse make-up. This constant change fortunately prompts us to continually reflect and commit to practices of equity, diversity, and inclusion.... We strive to be a safe and caring space for our community to connect, co-create and lead change.

**MOUNT PLEASANT NEIGHBOURHOOD HOUSE**





We have the largest geographical area of the houses in BC with a wide range of diverse communities, while centred on the northern suburb of Kitsilano. We offer **over 100 units of affordable accommodation, large childcare program, seniors and family specialists** and a fun place to hang out.

#### **KITSILANO NEIGHBOURHOOD HOUSE**

The Reggio-Inspired Learning Centre provides workshops, customized training, and conferences for Early Learning Educators across BC. This approach to working with children focuses on an image of the child as a competent, fully participating citizen, the importance of community life that emerge from children's **curiosities, learning and growth.**

#### **FROG HOLLOW NEIGHBOURHOOD HOUSE**

Our neighbours and our team make SVNH unique. We have a vast, diverse set of neighbourhoods for which we strive to be the neighbourhood house. **Our diversity is our greatest strength and most unique feature.**

#### **SOUTH VANCOUVER NEIGHBOURHOOD HOUSE**



We are still finding our roots. There is a lot of room for community members to **shape and design what takes place** in our gorgeous, heritage building.

#### **MARPOLE NEIGHBOURHOOD HOUSE**



**The deep connection it offers visitors to the natural world.** A day at Sasamat is full of moments that encourage pause and reflection for the natural systems unfolding around us.

#### **SASAMAT OUTDOOR CENTRE**



# ON CHILDCARE

*"As our Family Support Workers refocused their work to include virtual individual support, weekly family groups and parent education programs... We are very thankful to our community partners, who continue to fully support Cedar Cottage Neighbourhood House participants by providing a variety of early years, literacy and family health information"*

*- Cedar Cottage  
Neighbourhood House,  
Janice B*



**"The gift of Cedar Cottage child care workers has been the most valuable gift our family has ever been offered.** Being a health care worker, during the most unsettling and scary time of my career, we could not keep our child home, safe from the unknown toll of this pandemic. During the peak of the pandemic, the workers at Cedar Cottage embraced our son, and kept him safe, educated, and loved, despite their own fears of the uncertainty. They were able to create a world for him where he was oblivious to the societal panic. I legitimately was able to breathe a sigh of relief when I knew that he was in their care, while we all faced the day at hand, and went to work. We will never forget what you have done and sacrificed, and we are forever in your debt."

**- The Irvine-Joly family, on Cedar Cottage  
Neighbourhood House**

# HOW OUR NEIGHBOURHOOD HOUSES NAVIGATED THROUGH COVID- 19







**HOSTED SAFE MINI EVENTS**



**PROVIDED SAFE SPACES FOR YOUTH**



**PROVIDED ANTI-RACIST TRAINING**



**CELEBRATED BIRTHDAYS**



**COOKED AND DELIVERED MEALS**



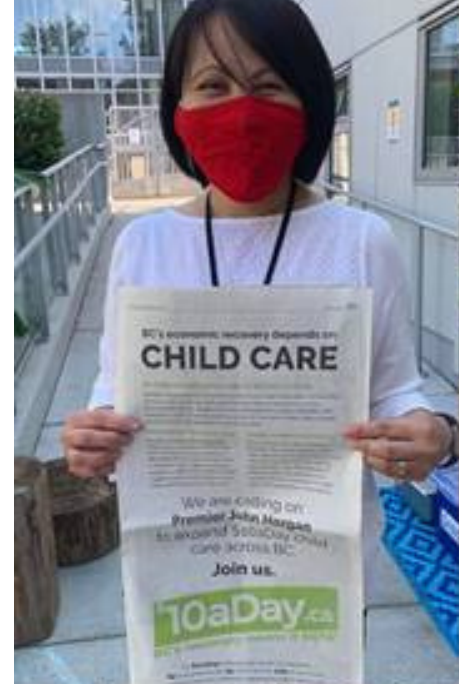


## DESIGNED DIGITAL LITERACY PROGRAMS



## DELIVERED CARE PACKAGES





**PROVIDED CHILD CARE SERVICES TO SUPPORT THE ESSENTIAL SERVICE WORKERS**

**STARTED A NEW WOMEN'S EMPLOYMENT PROGRAM**



**BECAME A HUB FOR THE SAFE SENIORS, STRONG COMMUNITIES INITIATIVE WITH UNITED WAY**

# ON FAMILY



*"The connection to the community has helped us through tough times such as not having in person contact."*

*- Frog Hollow  
Neighbourhood  
House participant*

**Neighbourhood House has touched our lives since the pandemic started.** They have contributed amazing experiences for me and my two daughters. One that stood out the most was last year when the pandemic had just started. One of the NH staff came over to us and delivered a goodie bag/care package with things that we really needed. It was so touching that it inspired my then 6yr old daughter to return the favour as she puts it. She is determined that when she grows up she will be there to help others who may need help. **She saw from that experience that the world is a good place she can trust and that there are many caring people who love you and care for you.** In her words she wants to "spread and serve love" to others too. Motivated by that experience, she has been coming up with more ideas how to make the world a better place. Last month she came up with the clean-up party idea and gathered neighbours to help her with litter picking and wants to make the environment cleaner.

**- Reena, on South Vancouver Neighbourhood House**





# A SPECIAL THANK YOU

**Barbara Downs** was the second Executive Director of South Vancouver Neighbourhood House (SVNH). She sadly passed away on May 28, 2020 in Vancouver. Her dedication to the community in South Vancouver never ended. She left a generous bequest to SVNH that will go toward a new home for the South Vancouver Adult Day Program.

Barbara led the team for 15 years and made tremendous contributions during and after her time at SVNH. She was known to be a spirited, inspirational leader who cared deeply about community building and social justice. Barbara was passionate about establishing a new home for SVNH which she demonstrated through advocacy, raising money, and then passing the torch in 1996 to make room for a new leader.

We are thankful to Barbara for her leadership, generosity, and spirit. Her memory will always live on at SVNH and ANHBC!

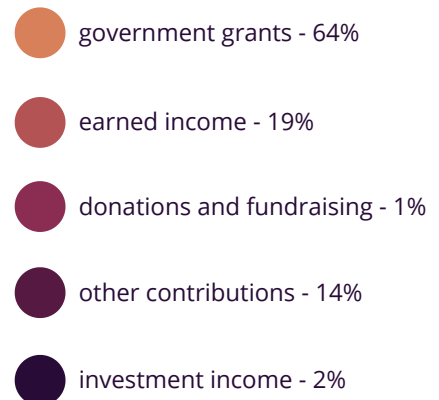
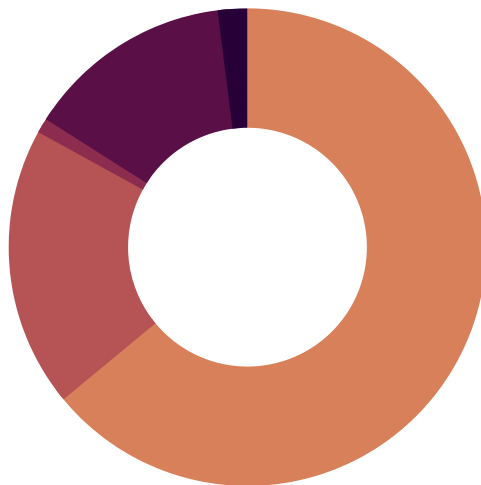
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**THIS  
YEAR...**

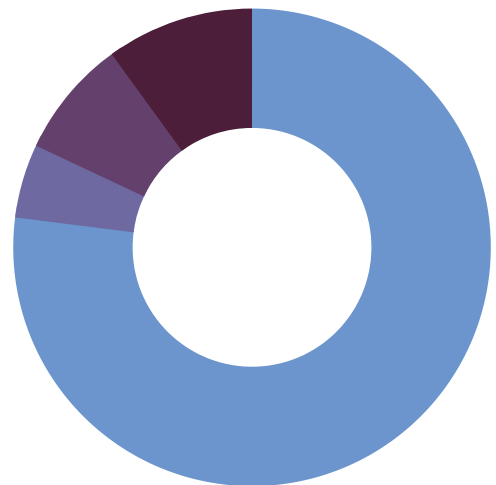
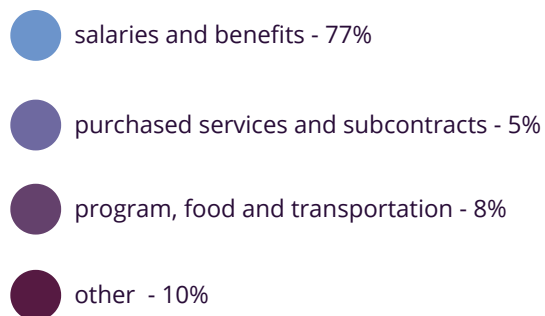
## Consolidated Statement of Operations

Year ended March 31, 2021

### REVENUE



### EXPENSES





# THIS YEAR...

## Consolidated Statement of Operations

Year ended March 31, 2021

<b>OPERATING REVENUE</b>	<b>2021</b>	<b>2020</b>
Earned income	4,666,250	8,387,441
Province of British Columbia	8,675,060	7,209,942
Federal government	5,076,344	3,406,989
United Way	1,883,735	1,027,476
City of Vancouver	1,610,798	1,541,685
Other contributions and miscellaneous income	1,599,388	1,624,769
Gaming	696,834	686,325
Donations and fund raising	370,662	588,330
Investment income	493,690	425,238
	25,072,761	24,898,195
<b>OPERATING EXPENSES</b>	<b>2021</b>	<b>2020</b>
Salaries and benefits	17,617,621	17,784,891
Program, food and transportation	1,726,854	1,983,901
Purchased services and subcontracts	1,235,069	1,257,176
Building occupancy	1,606,902	1,691,695
Other expenses	387,640	481,291
Office expense	303,645	401,478
	22,877,731	23,600,432
<b>EXCESS OF REVENUE OVER EXPENSES FROM OPERATIONS</b>	<b>2021</b>	<b>2020</b>
	2,195,030	1,297,763
Amortization of deferred capital contributions	636,065	616,410
Amortization	(816,844)	(862,195)
Unrealized gain (loss) on investments	939,205	(485,007)
<b>EXCESS OF REVENUES OVER EXPENSES</b>	<b>\$2,953,456</b>	<b>\$566,971</b>

Note: Full set of consolidated audited financial statements are available at ANHBC upon request.  
Auditors: Deloitte & Touche







ASSOCIATION OF  
NEIGHBOURHOOD HOUSES BC